

FileLocal

Save Time

Increase Compliance

Reduce Costs

AWC
June 2018

Agenda

GFOA 2018 Award

- Key Metrics
- License, Renewals, and Taxes
- Administrative Costs over Time

FileLocal/BLS Comparison

Questions and Answers

GFOA 2018 Award Winner

Award for Excellence in Government Finance - Creative Solution to Common Challenges

FileLocal implementation helped solve these common challenges:

- Optimize customer service
- Exchange common data
- Ease the burden associated with license and tax filing for businesses
- Reduce administrative costs

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Customer Satisfaction Metrics

Agency Customers

- Businesses
- Portal Cities

Key Metrics

- Help Desk Cases by Category
- Accounts Created and Time to Create
- License Applications and Renewals
- Tax Forms Filed
- Payments

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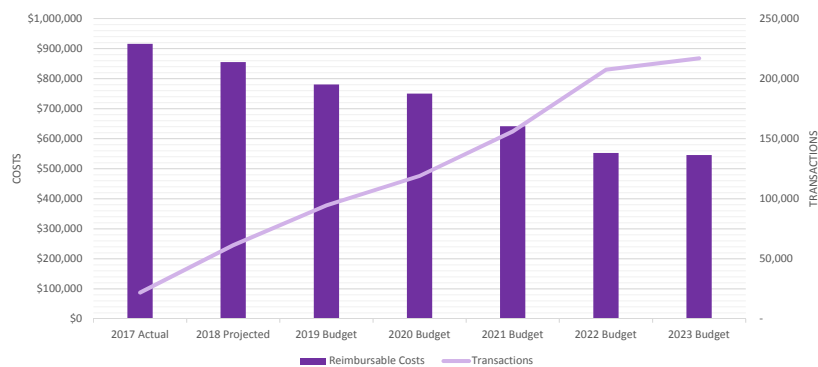
License, Renewals, and Taxes

Licensing		
General Business License		
License Renewal		
B&O Taxes		
Extracting/Extracting for Hire		
International Investment Mgmt. Services		
Manufacturing/Processing for Hire		
Printing/Publishing		
Retailing		
Service & Other (Apportioned)		
Services & Other (Not Apportioned)		
Tour Operator or Processor for Hire		
Transporting Freight For Hire Activity		
Wholesaling		
Parking Taxes		
Commercial Parking		
Admissions Taxes		
Admissions Charges		
Admissions Other		
Concert/Performing Arts		
Cover Charges, Cabaret/Dances		
Movie Theaters		
Spectator Sports		
Sports Other		
Gambling Taxes		
Amusement Games		
Bingo		
Fundraising		
Pull Tabs		
Punchboards		
Raffles		
Other Taxes		
Sweetened Beverage Tax		
Utility Taxes		
Cable TV		
Cellular		
Drainage		
Electric Light/Power		
Franchise		
Garbage System		
Landfill Closure Tax		
Natural Gas		
Pager		
PEG		
Sewer		
Solid Waste		
Steam Heat/Power		
Telephone		
Transfer In City Waste		
Transfer Out Of City Waste		
Water		

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Reimbursable Costs

2017 - 2023 Reimbursable Costs/Transactions



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FileLocal/BLS Comparison

	FileLocal	BLS
License and Renewal Fee Structure	City Defined	Sole Discretion of the DOR
Application Approval	City Defined	Up to 3 weeks
License Approval	City Defined	After All Cities/State Agencies have approved
Offline Application/Filing	Yes	No
State Licenses/Endorsements	No	Yes
License Issuance	Printed at the time of Approval	Mailed
Penalty Collection	Yes	No
Taxes Collected	Yes	No
System of Record	City	State
Reports	Agency Metrics/ City Issued	DOR On-Demand
Payment Processing	2 days to city bank	Regular Distributions
Membership	Assist in Mgmt. or Subscriber	Subscriber
Business Application Fee	\$0.00	\$19.00
Business Transaction Fee	\$4.00	\$11.00
City Yearly Fee	\$2.26 per transaction - FY19	0
City Implementation Fee	~ \$8,500 (STD) - ~ \$11,700 (STD w Web Services)	0
Cut-Off Date	7/1/2020	12/31/2022

Contact Information

FOR MORE INFORMATION

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[Operations Policies and Procedures](#)

www.filelocal.org