

# Sustainable Management of Rural and Small Systems Workshop

June 19, 2019 • Moses Lake, WA

**WHEN:** June 19, 2019 • 8:30 a.m.–4:00 p.m.

**WHERE:** Washington State Department of Labor and Industries  
3001 W. Broadway Ave • Moses Lake WA 98837

*6 Contact Hours are available.*

## DESCRIPTION:

This FREE workshop, originally developed by USDA and EPA, is intended to help rural and small systems and communities. It will provide background information on 10 key management areas for sustainable water and wastewater utilities, as well as instruction and assistance on how to conduct the utility assessment process and develop an action plan.

Main activities include discussion of the key management areas for becoming sustainable, a self-assessment exercise on improving outcomes, and information on practices, tools, and measures of success.

The information presented draws on the results of more than 140 workshops conducted by USDA, USEPA, trainers and TA providers from 2013 - 2016 across all 50 states. The content also draws on feedback from managers of rural and small systems who attended those workshops, and feedback from the trainers and TA providers who have conducted the workshops.

## ABOUT THE ORGANIZERS?

The Rural Development (RD) office from the United States Department of Agriculture, USDA, helps rural areas to develop and grow by offering federal assistance that improves quality of life. RD targets communities in need and then empowers them with financial and technical resources.

Founded in 1978 and working in 13 western states, Rural Community Assistance Corporation (RCAC) provides training, technical and financial resources and advocacy so rural communities can achieve their goals.

## WHO SHOULD ATTEND?

The intended audience is rural and small system boards of directors, managers, clerks and staff who are looking to improve their overall management performance. It is ideal for those involved with water and wastewater and will benefit those who are operating multiple systems. This training is great for operators dedicated to one community or contract operators who service various communities.

## Register online at:

<https://www.events.rcac.org/assnfe/ev.asp?ID=1741>



These workshops are based upon work supported under a grant by the Rural Utilities Service, United States Department of Agriculture, and produced as part of the RCAP Technitrain Project.

Disclaimer: Any opinions, findings, and conclusions or recommendations expressed in this material are solely the responsibility of the authors and do not necessarily represent the official views of the Rural Utilities Service. RCAC is an equal opportunity provider and employer.

## MORE INFORMATION?

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There is no registration fee! Please register early, as space is limited. Register online at <https://www.events.rcac.org/assnfe/ev.asp?ID=1741> or fill out the form below. Please complete one form for each person attending.

For registration questions, contact RCAC at [registration@rcac.org](mailto:registration@rcac.org) • (916) 447-9832 ext. 1429.

Name: \_\_\_\_\_ Agency: \_\_\_\_\_

Address: \_\_\_\_\_ City/State/Zip: \_\_\_\_\_

Phone: ( \_\_\_\_\_ ) \_\_\_\_\_ E-mail: \_\_\_\_\_

Or mail or fax your registration:

RCAC Attn: Registration • 3120 Freeboard Dr., Suite 201 • West Sacramento, CA 95691 • Fax: (916) 372-5636 • [registration@rcac.org](mailto:registration@rcac.org)